

### Warranty Replacement Form – Lamps, Ballasts & Drivers

NOTE: This form is ONLY for customer of Philips Lighting products under the warranty period and for **Canadian Ship To Locations**

For warranty information on all other locations outside of Canada, refer to our main warranty page for specific warranty information.  
<http://www.usa.lighting.philips.com/connect/advance/warranty.wpd>

Please complete all fields:

Requester Information			
Name		Request Date	
Company		Contact Phone #	
Email Address		Requester Reference # Requester Tracking #	
I am the:	<input type="checkbox"/> Contractor <input type="checkbox"/> Distributor <input type="checkbox"/> End User <input type="checkbox"/> Manufacturer's Rep <input type="checkbox"/> OEM		

Customer Information		Canadian Ship To Address	
	Name of Installation	Ship to Address( <input type="checkbox"/> check if same as installation <input type="checkbox"/>	
Company Name			
Attention			
Address			
City, Province, PC			
Phone No.			
Country	<b>CANADA</b>	<b>CANADA</b>	
Email Address			
Type of Installation	<input type="checkbox"/> New Installation <input type="checkbox"/> Retrofit <input type="checkbox"/> Other:		

Product Details				
Part #	Description	Product Date Code	Total <input type="checkbox"/> ty Installed	Total Not Working

Comments / Description of Problem (ie; Tag Shipment)

Site Information			
Date of Installation		Purchase Order No.	
Lamp Manufacturer		Type of Lamp	
Fi <sup>o</sup> ture Manufacturer		Type of Fixture, pot light or other	

Email completed request to: [warrantyreplacement@philips.com](mailto:warrantyreplacement@philips.com)

Customer <input type="checkbox"/> ervice Only	Date Entered		Order Entry #	
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